

Part 1 – Agency Profile

Agency Overview

The Idaho Industrial Commission administers the Idaho Workers' Compensation Law (Title 72, Chapters 1-8, Idaho Code). The Industrial Commission is statutorily required to settle disputed workers' compensation cases, serve as an appeals court for the Idaho Department of Labor's unemployment claims, maintain files on all Idaho workers' compensation claims, ensure that all employees subject to Title 72 are insured, provide vocational rehabilitation services to injured workers, and administer the Idaho Crime Victims Compensation Program.

The Commission is comprised of a three-member panel, appointed by the governor. One member must be an Idaho licensed attorney, one must represent employers and one must represent workers. The Commission is assisted in administering its day-to-day activities by a director who serves at a level between the Commissioners and staff to coordinate the activities of the four functional divisions of the agency: Compensation, Adjudication, Rehabilitation and Crime Victims.

The Industrial Commission is a relatively small agency with approximately 138 employees statewide. The main office is in Boise and there are an additional eleven field offices throughout the state. The field offices house staff from the Rehabilitation Division and Employer Compliance's Employer Investigators.

Core Functions/Idaho Code

Adjudication Division – ensures the timely processing and resolution of disputed workers' compensation claims and medical fee disputes; provides an alternative method of resolving disputes through mediation; provides judicial review of unemployment insurance appeals from the Idaho Department of Labor; hears appeals from determinations made by the Crime Victims Compensation Program. (Title 72, Chapters 1-8, Idaho Code)

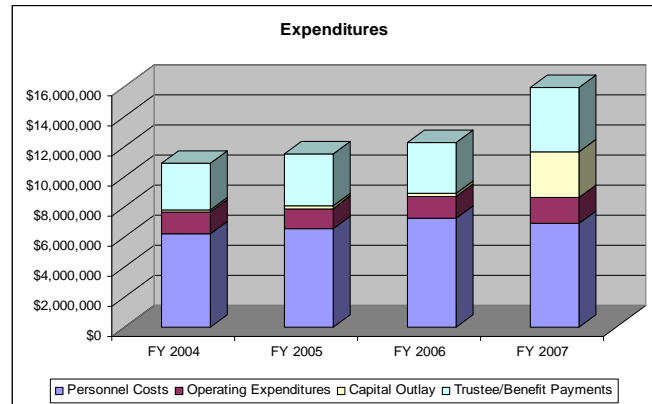
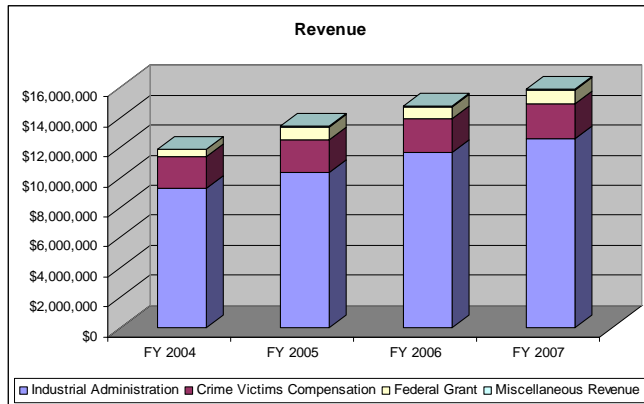
Compensation Division – evaluates insurance carriers requesting to write workers' compensation insurance and employers requesting to become self-insured; ensures adequate securities are on deposit with the State Treasurers Office to cover outstanding awards; enforces the insurance requirements of the Idaho Workers' Compensation Law; and ensures that workers' compensation benefits are paid properly and timely. (Title 72, Chapters 1-8, Idaho Code)

Rehabilitation Division – assists injured workers to maximize their medical recovery while facilitating an early return to employment, which is as close to possible to the worker's pre-injury wage and status. (Title 72, Chapters 1-8, Idaho Code)

Crime Victims Compensation Program – provides financial assistance to victims of crime for health care and related expenses that are incurred as a result of criminally injurious conduct. The program also pays for sexual assault forensic examinations. (Title 72, Chapter 10, Idaho Code)

Revenue and Expenditures

| Revenue | FY 2004 | FY 2005 | FY 2006 | FY 2007 |
|----------------------------|---------------------|---------------------|-------------------|-------------------|
| Industrial Administration | \$9,282,200 | \$10,328,100 | 11,686,200 | 12,602,700 |
| Crime Victims Compensation | \$2,082,600 | \$2,156,700 | 2,237,000 | 2,312,800 |
| Federal Grant | \$499,300 | \$866,500 | 764,200 | 923,200 |
| Miscellaneous Revenue | <u>\$28,500</u> | <u>\$30,200</u> | <u>39,400</u> | <u>32,600</u> |
| Total | \$11,892,600 | \$13,381,500 | 14,726,800 | 15,871,300 |
| Expenditure | FY 2004 | FY 2005 | FY 2006 | FY 2007 |
| Personnel Costs | \$6,187,900 | \$6,574,000 | 7,261,300 | 6,925,400 |
| Operating Expenditures | \$1,490,900 | \$1,323,300 | 1,443,400 | 1,694,200 |
| Capital Outlay | \$93,100 | \$137,700 | 187,300 | 3,052,300 |
| Trustee/Benefit Payments | <u>\$3,148,400</u> | <u>\$3,492,400</u> | <u>3,408,300</u> | <u>4,263,700</u> |
| Total | \$10,920,300 | \$11,527,400 | 12,300,300 | 15,935,600 |



Profile of Cases Managed and/or Key Services Provided

| Cases Managed and/or Key Services Provided | FY 2004 | FY 2005 | FY 2006 | FY 2007 |
|--|-----------|-----------|-----------|-----------|
| COMPENSATION | | | | |
| • Workers' Compensation Claims Filed | 42,352 | 42,344 | 44,622 | 44,322 |
| ○ Medical Only | 35,748 | 35,796 | 38,039 | 37,414 |
| ○ Time-Loss | 6,559 | 6,501 | 6,520 | 6,872 |
| ○ Fatalities | 35 | 47 | 36 | 36 |
| • Cases Referred to Investigator | 6,179 | 6,435 | 6,804 | 7,711 |
| • Cases Brought Into Compliance | 2,653 | 2,667 | 2,601 | 2,233 |
| REHABILITATION | | | | |
| • Cases Rehabilitated, Returned to Work as a Result of Division Services | 1,405 | 1,439 | 1,480 | 1,617 |
| CRIME VICTIMS COMPENSATION | | | | |
| • Crime Victims Claims Filed | 1,757 | 1,912 | 2,000 | 2,420 |
| • Decisions Made | 1,390 | 1,389 | 1,867 | 2,321 |
| ○ Awards | 1,115 | 1,096 | 1,199 | 1,697 |
| ○ Denials | 275 | 293 | 608 | 623 |
| • Crime Victims Compensation Paid | 2,153,986 | 2,241,110 | 2,351,567 | 3,183,800 |
| ADJUDICATION | | | | |
| • Workers' Compensation Complaints Filed | 1,222 | 1,248 | 1,112 | 995 |
| • Workers' Compensation Hearings Held | 123 | 113 | 120 | 117 |
| • Mediations Held | 469 | 486 | 425 | 442 |
| • Claims Successfully Mediated | 633 | 851 | 830 | 811 |
| • Unemployment Decisions Issued (Includes Reconsiderations) | 703 | 664 | 578 | 472 |

Performance Highlights

1. The Commission has focused efforts on reducing turnover and retaining skilled personnel. As part of these efforts, succession plans have been developed for key positions within the agency, including that of director.
2. The Mediation Program reached an all time high success rate of 95.2%.
3. The Industrial Commission worked diligently with stakeholders this past year to develop a fee schedule for medical services provided to Idaho's industrially injured workers. The Commission successfully contracted with a private company through the RFP process to assist in this process.
4. 1,617 injured workers successfully returned to gainful employment through the services of the Rehabilitation Division; an increase of 9% over FY 2006.
5. The Crime Victim Compensation Program paid out \$3,183,839 in direct services to victims of crime in FY07, an increase of 35% over the previous fiscal year.
6. Outreach and community education efforts helped to increase the number of sexual assault examination cases filed with the program by approximately 41%, and the number of applications filed with the program by approximately 21%.

Part II – Performance Measures

| Performance Measure | 2004 | 2005 | 2006 | 2007 | Benchmark |
|--|------|------|-------|-------|-----------|
| 1. Issue workers' compensation decisions within 40 days following the date case goes under advisement. | 53 | 44 | 54 | 85 | 50 |
| 2. Return injured workers to employment where they earn at least 90% of their pre-injury wage. | 89% | 88% | 87.5% | 87.3% | 90% |
| 3. Determine eligibility within an average of 90 days following receipt of application for compensation for Crime Victims Program. | 90 | 137 | 128 | 92 | 100 |
| 4. Pay CV's first bill within an average of 120 days from receipt of the application for compensation. | 135 | 176 | 173 | 137 | 150 |

For More Information Contact

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